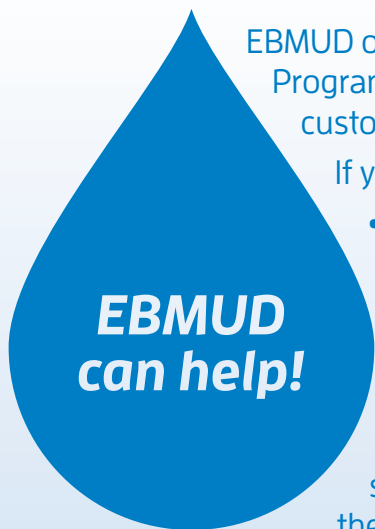




# Having trouble paying your water bill?

*You may qualify  
for assistance!*



EBMUD offers a Customer Assistance Program to help low income residential customers with their water bill.

If you qualify, EBMUD will cover:

- **50%** of the standard bimonthly water service charge
- **50%** of home water use up to 1,050 gallons per person, per month
- **35%** of the wastewater service charge and **35%** of the flow charge

*If you need more time to pay,  
contact us to discuss a payment  
plan or request an extension.*

Visit [ebmud.com/CAP](http://ebmud.com/CAP)  
or call (866) 403-2683.





# 支付水費 有困難嗎？

您可能有資格  
獲得幫助！

**東灣水務局可  
以提供幫助！**

東灣水務局提供了一個客戶  
援助計劃，以幫助低收入  
居民客戶支付水費。

如果您符合資格，  
東灣水務局將支付：

- 標準雙月水費的**50%**
- **50%**的家庭用水每人每  
月高達1,050加侖
- **35%**的廢水處理費和**35%**  
的流量費

如果您需要更多時間付款，請與我們  
聯繫以討論付款計劃或請求延期。

訪問 [ebmud.com/CAP](http://ebmud.com/CAP)  
或致電(866) 403-2683。

